



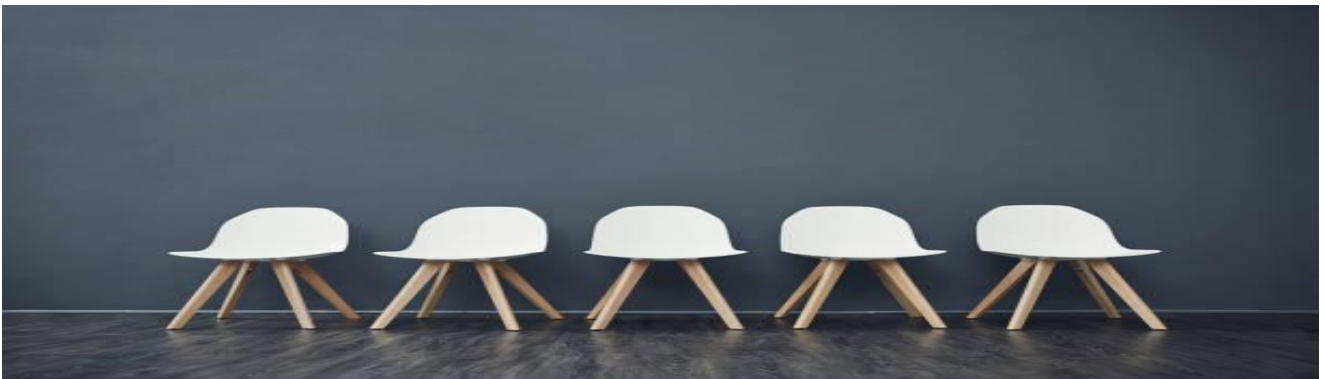
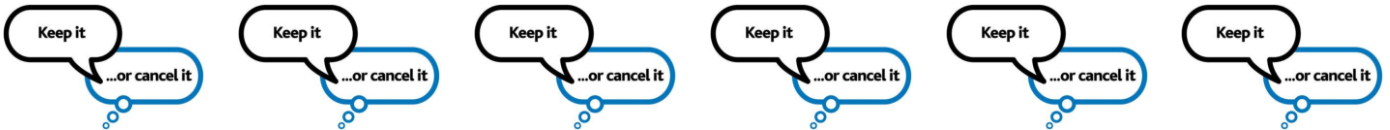
Mulberry Street Medical Practice

Tel: 0113 2570711

# 89 PATIENTS

DID NOT ATTEND THEIR APPOINTMENTS IN MAY 2024

89 PATIENTS EQUATED TO 19 HOURS OF DOCTOR/NURSE TIME



Demand for appointments is at an all time high. Cancelling your unwanted appointments will help everyone who needs to see a Doctor or Nurse. Please help the system and do not let valuable appointments go to waste. Wasted appointments increase waiting times, frustrate both patients and staff, are a waste of resources and are a potential risk to the health of a patient.

## WHY DOES IT HAPPEN?

Here are some reasons why patients did not turn up...



"I FELT BETTER BY THEN"



"I JUST FORGOT"



"I COULDN'T GET A LIFT"

IF YOU CAN'T MAKE AN APPOINTMENT/NO LONGER NEED THE APPOINTMENT, please could we ask that you cancel it.

Please get in touch with the Practice as soon as possible if you no longer need your appointment to come and see us. Cancelled appointments can be offered to somebody else who may need it urgently. You can cancel an appointment by..

Calling the Practice on 0113 2570711

Emailing us at [pudseyhc.surgery@nhs.net](mailto:pudseyhc.surgery@nhs.net) Continued failure to attend appointments may result in you being removed from the Practice.